Telephone Advisory Committees in U.P.

122. SHRI SUBRAMANIAN SWAMY: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Telephone Advisory Committees in Uttar Pradesh have been desolved after functioning for more than six months;

(b) if so, what are th reasons therefor;

(c) when are these committees likly to be reconstituted; and

(d) whether Government propose to give due representation to the members belonging to the nationally recognised political parties on these committees?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU): (a) Sir, these Committees were constituted earlier but suspended for further action on 28th June, 1991.

(b) These Committees were reviewed when the new Government came into power.

(c) These Telephone Advisory Committees were reconstituted as under:

Allahabad Telephone Disrict	: 2.2.1992
Meerut Telephone District	: 19.2.1992
Ghaziabad Telephone District	: 25.3.1992
Uttar Pradesh Telecom. Circle Lucknow	: 5.2.1992

The remaining Telephone Advisory Committees of Agra, Kanpur, Lucknoy and Varanasi are under the process of reconstitution.

(d) Due consideration is given to various interests while forming the Telephone Advisory Committees.

Installation of telephone connection in Bombay

123. SHRI DHULESHWAR MEENA: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that the Mahanagar Telephone Nigam Limited (MTNL) Bombay is in uttar sambles and there is rampant corruption in the installation of new telephones even those sanctioned on priority basis by his Ministry/Department of Telecommunications and on the recommendations of the Members of Parliament out of their quota, their shifting and in all other related matters;

(b) what is the normal time lag between the installation of telephone instrument in case of a new connection and the actual functioning thereof;

(c) what is the number of cases in which sanctions had been issued by his ministry/DOT and where the Telephone connections have not so far been installed as on the 16th April, 1992 and how long will it take to do the needful; and

(d) what steps Government propose to take to overhaul the Managerial/Deputy Managerial set up in the MTNL, Bombay to make it efficient and business like?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU): (a) No, Sir.

(b) Normally it takes about four to eight days to energise the telephone connection installed at a particular place.

(c) About 310 sanctions for provision of telephone connections on out of turn basis are pending as on

16.4.1992. These are likely to be installed as soon as departmental formalities are completed.

(d) Does not arise in view of reply to (a) above. However, continuous efforts are made to make the services more and more efficient.

Complaints against the misuse of telephone lines

124. SHRI SURESH PACHOURI: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that large number of complaints were lodged by telephone consumers about the misuse of their telephone lines and STD lines by unscrupulous elements with the connivance of employees of telephone department in Madhya Pradesh;

(b) if so, what is the number of such complaints received by Government during the last three years in Madhya Pradesh;

(c) what action was taken on such complaints; and

(d) what action Government propose to take to safeguard the interests of telephone consumers in Madhya Pradesh?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU): (a) to (c) The information is being collected and will be laid on the table of the House.

(d) Provisions exist to safeguard the interests of telephone consumers which are as follows:-

(i) Fortnightly meter readings are taken and compared. Meters are also checked bi-monthly.

(ii) In case of spurts in meter readings, the telephone is kept under observation on Multi-line Observation Equipment in Non-electronic Exchanges. Dynamic STD Lock facility and detailed billing is given to telephone subscribers in Electronic Exchanges (E. 10B).

(iii) Distribution Points and Cabinets/Pillars are kept locked and access to Multi Distribution Frame in Exchanges is restricted after 8.00 P. M.

(iv) Surprise checks are carried out by Vigilance Officers in the Department.

(v) Department regularly holds Open House Sessions and Telephone Adalats and the Departmental Officers listen to Subscriber grievances and suggestions. Efforts are made to settle the grievances on the spot or as early as possible.

इलाहाबाद की दूरभाष सलाहकार समिति का गठन

125. **श्री सत्य प्रकाश मालवीय :** क्या संचार मंत्री यह बताने की कृपा करेंगे कि :

(क) इलाहाबाद की दूरभाष सलाहकार समिति के सदस्यों के नाम क्या है और इस संबंध में ब्यौरा क्या है ;

(ख) यह समिति कब गठित की गई थी और इसका कार्यकाल कब तक पूरा हो जायेगा;

(ग) क्या इसका गठन करने से पूर्व स्थानीय संसद सदस्यों से परामर्श किया गया था; और

(घ) यदि हां, तो किन-किन संसद-सदस्यों से इस संबंध में परामर्श किया गया था ?